

# VLS PRODUCT RETURN FORM

IF YOU HAVE ANY QUESTIONS PLEASE CALL OR EMAIL US AT:

888-829-0196 • [info@vehiclelightingsolutions.com](mailto:info@vehiclelightingsolutions.com)

NAME: \_\_\_\_\_ INVOICE #: \_\_\_\_\_

PHONE: \_\_\_\_\_ RMA #: \_\_\_\_\_

QTY: \_\_\_\_\_ PART: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Reason For Return: \_\_\_\_\_

\_\_\_\_\_

## INSTRUCTIONS

- Call our toll free number (888) 829-0196 to obtain a Return Authorization Number.
- Enclose this completed VLS return form and a copy of the original packing slip.
- ***We will not issue a credit without these documents!!!***
- Write the RMA number on the shipping label or outside of the box. **Any package received without a Return Authorization Number (RMA) on the outside of the box will be refused.**

Ship to:

**Vehicle Lighting Solutions  
12577 South 265 West Suite 1A  
Draper, Utah 84020**

## RETURNS

- Returns will be accepted for items returned up to 15 days from the date of purchase.
- Customers are responsible for return shipping of the product to our warehouse. It is your responsibility to use a service that will track your package.
- Returns will be processed the day we receive your package. Freight will not be refunded.
- All returns must be packaged securely and insured, we will not issue refunds for items damaged in transit back to our warehouse.
- **All returned items must be new, unused, and in their original packaging including all original hardware and instructions. We will not issue credit for any equipment that has been previously installed. Any items showing wear, damage, modification, or installation (which includes scratches, dings, dents, and cut or stripped wires) will not receive a refund.**

## PRODUCT EXCHANGES

- Within 15 days of purchase, we will at our discretion, repair or replace your defective product.
- Returned products will be processed the same day they arrive.
- Customer is responsible for all shipping charges back to our facility.

***Please note that each individual manufacturer holds all product warranties.***